



▲ **These 4 issues need your attention.**

Please add the latest insurance information (member ID, carrier, etc.) of all patients to their notes and accounts in [Open Dental](#). Our system automatically verifies all patients within 30 minutes, no need to send us any details.

Mon 10/19 8:00 AM	Abernathy, Clara	Inactive	Aetna coverage ended 09/30/2026. Ask for new insurance, or confirm they will pay themselves, before they come in.
Mon 10/19 2:15 PM	Fairbanks, June	Not found	United Concordia has no member under the ID and birthdate on file. Ask for a photo of the card front and back at check-in.
Tue 10/20 11:45 AM	Iwasaki, Ren	Ends before visit	Cigna coverage ends 10/19/2026, before this visit. Ask for new insurance before they come in.
Wed 10/21 1:45 PM	Quintero, Mateo	Inactive	Ameritas coverage ended 08/31/2026. Ask for new insurance, or confirm they will pay themselves, before they come in.



Visit	Patient	Orthodontic procedures	Plan	Notes
Mon 10/19 9:15 AM	Rasmussen, Ivy	D8080 Comprehensive ortho, adolescent	Delta Dental PPO	50% up to \$2,000 lifetime, \$2,000 left.
Tue 10/20 1:00 PM	Sandoval, Nico	D8670 Periodic ortho visit	Aetna PPO	50% up to \$1,500 lifetime, \$650 left.
Wed 10/21 11:30 AM	Bellamy, Rosa	D8660 Pre-ortho visit D0330 Panoramic x-ray	MetLife PDP	50% up to \$1,500 lifetime, \$1,500 left.
Wed 10/21 4:00 PM	Thibodeaux, Wren	D8090 Comprehensive ortho, adult	Cigna PPO	Ortho not covered. Share a cost estimate.



Visit	Patient	Age	Plan	Ortho	Lifetime max	Remaining	Notes
Mon 10/19 9:15 AM	Rasmussen, Ivy	14	Delta Dental PPO	50%	\$2,000	\$2,000	Up to age 18.
Tue 10/20 1:00 PM	Sandoval, Nico	16	Aetna PPO	50%	\$1,500	\$650	Up to age 18.
Wed 10/21 11:30 AM	Bellamy, Rosa	10	MetLife PDP	50%	\$1,500	\$1,500	Up to age 18.
Wed 10/21 4:00 PM	Thibodeaux, Wren	31	Cigna PPO	None			Up to age 18.



Visit	Patient	Plan	Network	Deductible	Met	Annual max	Remaining	Coverage	Notes
Mon 10/19 8:45 AM	Vance, Harriet	Humana PPO	In network	\$50	\$50	\$1,250	\$910	100 / 80 / 50	No issues.
Mon 10/19 10:30 AM	Delacroix, Martin	Humana PPO	In network	\$50	\$0	\$1,500	\$1,500	100 / 80 / 50	Pays for the least costly alternative.
Tue 10/20 10:15 AM	Winslow, Theo	Humana DHMO	In network	None		None		Copay schedule	No issues.
Wed 10/21 2:30 PM	Yarrow, Bea	Humana PPO	Out of network	\$100	\$0	\$1,000	\$1,000	80 / 60 / 40	Pays for the least costly alternative.



Mulholland, Inc.
Outstanding Claims

Brightwater Dental, Oak Park
Appointments Mon, Oct 19 to Wed, Oct 21, 2026

Patient	Visit	Payer	Claim	Sent	Procedures	Billed	Expected	Open
Abernathy, Clara	Mon 10/19 8:00 AM	Aetna PPO	52218	06/30/2026	D2740	\$1,310	\$655	108 days
			52764	08/04/2026	D2950	\$310	\$155	73 days
Halloran, Peter	Tue 10/20 9:00 AM	Cigna PPO	53390	09/29/2026	D1110, D0274	\$245	\$196	17 days
		MetLife PDP	53391	10/02/2026	D1110, D0274	\$245	\$49	14 days, secondary
Sandoval, Nico	Tue 10/20 1:00 PM	Aetna PPO	52981	08/27/2026	D8670 ×3	\$570	\$285	50 days
Thibodeaux, Wren	Wed 10/21 4:00 PM	Cigna PPO	53602		D4342, D4910	\$415	\$332	Never sent